



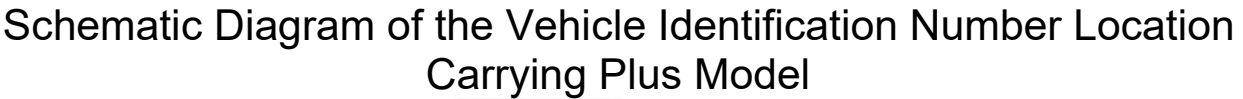
JMC Carrying Plus Warranty Manual

Version 1.11.25



Vehicle Usage and Precautions

1. Before using the vehicle, please make sure to carefully read the ***User Manual*** and follow the requirements outlined in this ***Warranty Manual***.
2. You are responsible for ensuring that your vehicle undergoes regular and proper maintenance. We warmly recommend that you choose authorized JMC service units for regular maintenance; this will help you fully enjoy the high-quality products and services provided by the Company and its authorized service units.
3. Any damage caused by maintenance or repairs conducted at non-authorized JMC service units will not be covered under any warranty obligations or responsibilities by the Company and its authorized service units.
4. If you have any questions regarding the use, maintenance, or repair of your Carrying Plus, please consult an authorized JMC service unit.



Vehicle plate is affixed to the inner side of the B-Pillar on the right-hand side of the vehicle's body.

The chassis's serial number is engraved on the right-front side of the chassis frame's side beam.



The engine's serial number is engraved on the engine block.

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User Instructions

A. Routine Maintenance Policy for JMC Carrying Plus

- a. To ensure your vehicle remains in good technical condition, we recommend that you follow the requirements outlined in the **Warranty Manual** and have routine maintenance performed regularly at an authorized JMC service center. Carrying Plus service intervals, refer to the table below.



JMC

Carrying Plus - Service Schedule

South Africa Perform at kilometres intervals or month intervals, whichever comes first	Km x 1,000	3	10	20	30	40	50	60	70	80	90	100	110	120	130
	Months	3	12	24	36	48	60	72	84						
Oil Filter		R	R	R	R	R	R	R	R	R	R	R	R	R	R
Fuel Filter or Cartridge (Diesel)				R		R		R		R		R		R	
Air Cleaner Cartridges				R				R				R			R
Air Dryer Drying Jane						R				R				R	
Engine Oil		R	R	R	R	R	R	R	R	R	R	R	R	R	R
Transmission Oil		R		R		R		R		R		R		R	
Power steering Fluid				R		R		R		R		R		R	
Rear Axle Gear Oil		R		R		R		R		R		R		R	
Clutch System				R		R		R		R		R		R	
Brakes				R		R		R		R		R		R	
Coolant						R				R				R	
Diesel Line Cleaner			A	A	A	A	A	A	A	A	A	A	A	A	A

R - Replace

A - Add





- B. Product Quality Warranty Period for JMC Carrying Plus – 5 years or 150 000 km, whichever comes first
- a. Authorized service units of JMC located across the country are entrusted to handle quality "Warranty" services for JMC vehicles. Users can submit warranty claims to the nearest authorized service unit based on proximity and convenience. If you disagree with the assessment made by the service unit, you may contact Jiangling Motors Import & Export Co., Ltd. to request a re-evaluation.
 - b. Warranty Coverage Description
 - 1. The warranty period for components of the JMC Carrying Plus model is detailed in the attached table, ***JMC Carrying Plus Model Components Warranty Period Table***.
 - 2. Defects caused by collisions on body panels and paint coatings are not covered under warranty.
 - 3. JMC Spare Parts Warranty Period: The spare parts are warranted within 1 year from the date of sale or installation on the vehicle by an authorized service unit of JMC South Africa and within 20000km of the vehicle (whichever comes first).



Special Spare Parts: For parts listed in the **JMC Carrying Plus Model Components Warranty Period Table** with warranty period shorter than 1 year/20,000 kilometers, the warranty period specified in the table shall prevail. Start Date: The date when the spare part was sold by an authorized JMC service unit (as indicated on the sales invoice) or the date recorded in the repair log as the replacement date.

Start Mileage: Calculated from the mileage recorded in the authorized JMC service unit's repair log. For spare parts sold but not installed, a monthly mileage of 2,000 kilometers is assumed.

c. Situations Not Covered by Warranty

1. Damage caused by appraisals and repairs conducted at non-authorized JMC service units without the company's approval.
2. Damage caused by unauthorized vehicle modifications or installation of non-company-provided parts.
3. Losses incurred due to the user's failure to use and maintain the vehicle as required by the **User Manual**.



4. If a vehicle develops a fault during the warranty period, and the user continues to operate the vehicle without obtaining prior approval from the company or an authorized JMC service unit, any further damage caused will not be covered under warranty. The company will only cover the original fault (subject to verification that it was indeed a product quality issue), while all other losses will be the responsibility of the user.
5. For issues such as discoloration, fading, pinholes, dents, rust, and deterioration of painted body parts, interior and exterior trim pieces, and rubber products due to exposure to sunlight, rain, or aging, users should promptly request warranty coverage upon taking delivery of the vehicle. Otherwise, these issues will not be covered under warranty.
6. Faults caused by the user's selection of non-original fluids or failure to use specified materials during maintenance.
7. Faults caused by water entering the engine or other components.
8. Any damage caused by unauthorized disassembly of the faulty vehicle, which disrupts the original condition of the vehicle and affects fault analysis and appraisal, will not be covered under warranty.
9. Consequences caused by the long-term disuse of the vehicle.



10. Common consumables (such as lubricants, brake fluid, fuses, refrigerants, etc.) are not covered under warranty.
 11. Losses caused by missing parts.
 12. Losses caused by overloading, improper storage or use at abnormal temperatures, traffic accidents, or improper operation by the driver.
 13. Damage caused by environmental factors, such as surface corrosion.
 14. Additional costs and other economic losses, such as vehicle downtime during warranty service, accommodation expenses, rental vehicle fees, other travel losses, and business losses.
- d. When our company and the user cannot reach a consensus on the responsibility for a fault and compensation for losses, the handling method will be determined by mutual agreement or referred to a designated arbitration body for resolution.



C. Warranty Service Procedures for JMC Carrying Plus Vehicles

When a user requests warranty service, they can report the fault situation via telephone, email, or other means. The report should include the details: Vehicle model, Factory serial number, VIN, Manufacturing date, Purchase date and mileage, Fault location and description, Vehicle location, contact phone number, and contact person etc.

This information will help our company or an authorized JMC service unit respond promptly and take appropriate measures. Users must not disassemble, inspect, or repair the vehicle at non-authorized JMC service units without our company's approval. When users visit an authorized JMC service unit to apply for warranty service, they need to assist with the following procedures:



1. Show the ***Warranty Manual*** and vehicle registration certificate to the reception staff of the authorized JMC service unit for registration.
2. If the vehicle experiences significant faults or causes major losses, contact the authorized JMC service unit immediately. Provide valid proof materials from relevant departments, on-site records, and photos to assist our company or the authorized JMC service unit in making accurate judgments about the fault.
3. All faulty parts replaced under the "Warranty" must be handed over to the authorized JMC service unit for storage. Failure to do so will result in denial of warranty service.
4. Users should provide feedback on the handling results and vehicle repair status by signing comments for our company or the authorized JMC service unit.



Important Notes

Dear User:

Thank you for choosing JMC vehicles. Before using your vehicle, please carefully verify that the chassis number matches the number on the certificate of conformity and read the **User Manual** thoroughly to correctly understand the usage and maintenance methods. Here are some important reminders:

1. Antifreeze Usage: Use only the original antifreeze recommended by our company. Do not use counterfeit or inferior products. Ensure timely replacement according to the requirements in the **User Manual**. When replacing, completely drain the original coolant from the entire cooling system (including the heater core).
2. Oil and Fluid Selection: Select only the original oil and fluid products recommended by our company. Do not use substandard products. Follow the **Warranty Manual** for timely inspections and replacements to avoid damaging the machine.
3. Our company will not be responsible for any faults caused by improper use or maintenance. We appreciate your understanding.
4. Air Conditioning System Usage Guidelines: If the AC function has not been used for an extended period (over 3 months), do not select the maximum cooling setting when first activating the AC. Allow the system's PAG oil to fully lubricate the components before increasing the cooling level.

JMC Carrying Plus Model Components Warranty Period Table

Category	Part/Components	Warranty Period
Engine Emission Key Components	Supercharger Assembly, Intake Throttle, Oil Pump, High Pressure Rail, Injector, EGR Valve, EGR Cooler, Urea Pump Assembly, Urea Nozzle Assembly, DOC w/DPF Assembly, Catalytic Muffler Assembly, SCR Assembly, After treatment Assembly, Crankcase Ventilation Valve, NOX Upstream Sensor, Pre-DOC Temperature Sensor, Pre-DPF Temperature Sensor, Differential Pressure Sensor for DPF, Pre-SCR Temperature Sensor, PM Sensor, SCR Rear Temperature Sensor, NOX Downstream Sensor, ECU	150,000 km or 60 months
Engine Clutch	cylinder block, cylinder head, crankshaft, connecting rod cylinder skirt, camshaft housing, flywheel, camshaft, oil pan, sprocket, idler wheel Intake and exhaust manifolds, piston, piston pin, valve spring, dampening pulley, fuel pump, fuel rail, intake pipe Exhaust pipe and muffler, fuel tank, accelerator pedal, clutch pedal mechanism, clutch pressure plate, metal pipes, engine harness Generator, starter, oil pump, water pump, engine filter and oil cooler, glow plug, valve rocker arm Intake and exhaust valves and guides, piston rings, bushings, drive chains, tensioner wheels, hydraulic tension adjusters, tension guide plates, tappets, pushrods, Pressure regulating valve, thermostat, cylinder head gasket, front and rear crankshaft oil seals, valve oil seals, cylinder head cover, cooling electric fan Intercooler, exhaust gas recirculation pipe, left and right supports Clutch master cylinder, clutch slave cylinder	150,000 km or 60 months

Post-processing device	Urea tanks, urea mass sensors, urea level sensors, urea temperature sensors	150,000 km or 60 months
Sensors	Intake air flow sensor, ambient temperature sensor, aftercooling temperature sensor, intake pressure sensor, engine water temperature sensor, crankshaft position sensor, camshaft speed sensor	150,000 km or 60 months
Transmission	Cases, gears, gear shafts, etc.	150,000 km or 60 months
	Transmission operating mechanism, gear forks	
	Synchronizers, bearings	
	Gaskets, oil seals, sealing gaskets, sealant, shock absorbing gaskets	
Transmission Shaft	Transmission shaft assembly	150,000 km or 60 months
Vehicle body	Frame	150,000 km or 60 months
	Cab flip mechanism, rear suspension, locking mechanism	
Front/rear axl	Axle housings, main reducer housings, gears and shafts	150,000 km or 60 months
	Bearing	
Steering System	Steering wheels, steering columns, steering connectors, steering wheels, steering system piping	150,000 km or 60 months
	Power steering pump	
Brake System	Brake master cylinder, brake sub-pump, vacuum booster, brake system valves, air dryer assembly, inductive proportional valve	150,000 km or 60 months
Electrical System	Various electrical modules, airbags, wiring harnesses for the whole vehicle	150,000 km or 60 months
	Wiper motor, washer motor, electric window motor, electric sunroof, glass lifting mechanism, audio system, locking mechanism, combination instrument, reversing radar, all kinds of sensors	
	All kinds of switches, antenna and auxiliary mechanism, all kinds of relays, all kinds of lamp holders, the whole car lock core, electronic clock CD player, DVD	
Air conditioner	Compressor, condenser, evaporator, air-conditioning electronic fan, condenser fan room motor assembly, evaporator fan motor assembly, desiccant	150,000 km or 60 months
Suspension	Suspension arm, stabilizer bar	150,000 km or 60 months

	Coil spring, steel plate spring, swing arm assembly	
Interior and exterior trim	Seat belts	150,000 km or 60 months
Engine Clutch	Water tank, clutch release bearing, all other types of seals and gaskets for the engine, various lubricating and cooling rubber hoses, cylinder head diaphragms, oil nozzles, and return oil pipes (rubber components)	20, 000 km or 12 months
	Clutch friction plate	
	Fuel filter	
Vehicle body	All car body (excluding cargo box), U-bolts, tire bolts, nuts	20, 000 km or 12 months
	Door locks, hood locks	
Front/rear axle	Various oil seals, gaskets, sealant	20, 000 km or 12 months
Steering System	Power steering oil pot	20, 000 km or 12 months
Brake System	Brake pedal, brake caliper, ABS control unit, brake piping, brake disc brake air chamber, air storage tanks	20, 000 km or 12 months
	Hand Brake Cable, Parking Brake Lever	
	Brake Friction Lining	
Electrical System	Cigarette lighter, electric horn, wiper blades, all kinds of light bulbs	20, 000 km or 12 months
	Battery	
	Lampshade	
Suspension	Ventilation grille, warm water control valve	20, 000 km or 12 months
	Shock absorbers, various types of gaskets	
Interior and exterior trim Interior and exterior trim	Mirrors, Door Chains, Seats, Manual Window Roller	20, 000 km or 12 months
	Instrument panel, interior panels, carpeting, trim, window latches, door handles, glove compartment, cup holders, sun visors, ashtrays, side sills, wiper guards, seals, headliner, air conditioning ducts	
	Front and rear bumper fenders, wheel covers	
Others	Tires	20, 000 km or 12 months
	All the glass products in the car	
	Fuel Filter, Air Filter, Oil Filter, Oil, Coolant, Brake Fluid, Refrigerant, Lubricating Grease, Bumpers, Car Tools	
Cargo	Cargo Body, modified parts	20, 000 km or 12 months